

# Clinic Owners Forum 2023 Summary Report

## BACKGROUND:

On June 29<sup>th</sup>, 2023, the Vancouver Division hosted our third annual Clinic Owners Forum. This year we were able to host an in-person event for physician clinic owners to gather and continue the discussion on HR and clinic culture. Over the past few years, Clinic Owners Forums have been a place for physician clinic owners to gather and share information and resources to support one another and their clinics in the community.

## ATTENDEES:

67

Physician  
Clinic  
Owners

## FORMAT:

### Panel Discussion

3 clinic owners with different clinic make-ups and years of experience shared how they support culture in their clinic.



**SINGLE OWNER**  
smaller clinic



**SHARED OWNERSHIP**  
smaller clinic



**SHARED OWNERSHIP**  
larger clinic

## KEY OBJECTIVES:

- 1 Reflect upon culture in your clinic
- 2 Understand how culture choices influence your successes & challenges
- 3 Take away “pearls” from other clinic owners to support your clinic culture



The Clinic Owners Forum is supported by a Clinic Owners Working Group made up of 5 Vancouver physician clinic owners.

## THEMES:

No formal notetaking occurred, however there were several key discussions.

### CLINIC COSTS & OVERHEAD

More information needs to be shared about the cost of running a clinic in Vancouver. Conversations around splits are becoming challenging.

### LFP/FFS EDUCATION

Many physicians are still unsure about LFP vs. FFS and would like to learn more from colleagues.

### PHYSICIAN & MOA RECRUITMENT

Physician (associates and locums) and MOA recruitment continues to be extremely difficult.

### CLINIC TYPES & PRACTICE WORKFLOWS

Different clinic models face different advantages and challenges.

### RNS & NPS

Interest in learning more about these resources after hearing colleagues speak about them.

## DIVISION’S ROLE:

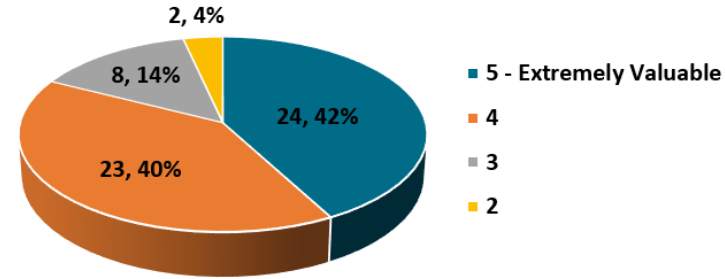
As an organization that serves all physician members, the Division is unable to enforce a standardized overhead split rate within clinics in Vancouver.

The Division can play a role in the following:

- Provide space for discussion and information sharing
- Create tools and resources to support family doctors to have conversations around the business side of their practice
- Support collaboration and improved clinic culture to the benefit of our members and their patients

## EVALUATION (57 responses):

On a scale of 1-5, how valuable did you find the forum?



## What did you like about the forum?

“Meeting and networking with the other physician owners was eye opening. Makes me feel less isolated - there are others in similar boats!”

“Good opportunity to network with fellow clinic owners and identify some common problems that we face”

## NEXT STEPS:

The Clinic Owners Task Force will review evaluation data & themes to see what potential work fits in their scope and can make meaningful impact. The Vancouver Division will work on a plan to engage locums and associates in Vancouver to share info and understand their experiences.