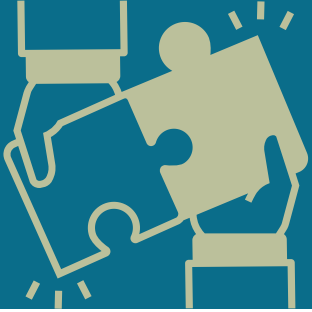




Vancouver Division of Family Practice
Physician Peer Engagement Program
IMPACT REPORT

2025-2026



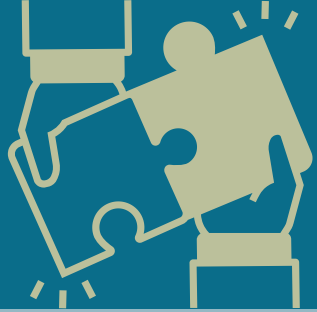
OVERVIEW



In its second year, the Physician Peer Engagement Program brought even more Vancouver family physicians and their teams together to connect, exchange ideas, and share experiences. They hosted events on topics they felt were relevant and timely to the delivery of primary care in their community.

.....

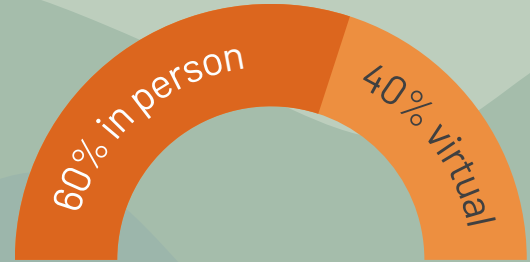
Our program objectives were to enhance community, foster collaboration across clinics, and share ideas, lived experiences, and spark innovation.



THE PROGRAM IN NUMBERS

Events were attended by:

Family Physicians	182
MOAs / Clinic Managers	9
Nurse Practitioners	6
Other	3
Total	200



A slight majority of events were held in person.

It builds a sense of community and common ground necessary in... primary care practices.



\$66,500

in sessional payments provided to compensate family practitioners, clinic managers and MOAs for organizing and/or participating in the events.

100%

of Physician Organizers said they would participate in the program again if it were to be offered in the future.

There were a total of 25 events, ranging in size from 3 to 20 participants, with a total of 200 participants from 61 clinics.





KEY THEMES OF DISCUSSIONS

We invited Family Physicians to collaborate with others in their community and to organize an event on any topic they felt was important and timely. These events covered a wide range of themes.



Patient Care

Including menopause management, access to MAID, preventative care, new vaccination guidelines, managing chronic conditions and uncommon disorders, and maternity care.

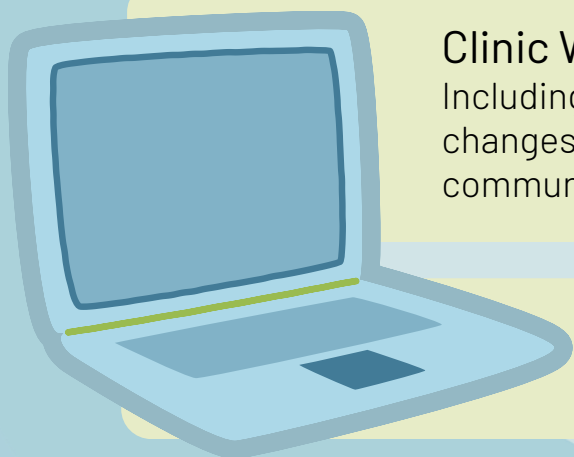
Physician Wellness

Including mental health, peer to peer support, work satisfaction, managing burnout, and networking.



Clinic Workflow Optimization

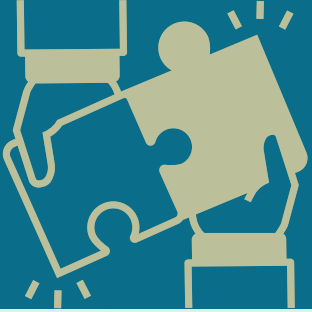
Including workflow, panel management, billing model changes, technology adoption, and improving communications within clinic teams.



Clinic Technologies

Including software, AI, and cybersecurity.





EVENT HIGHLIGHTS

IN THE WORDS OF THE PHYSICIAN ORGANIZERS

★ *We have identified advanced care planning literature and videos in Chinese (majority of our population base). We will generate a document and electronic document with links to give to patients.*



★ *Through this engagement, participants were able to develop a better idea of what AI scribe product would suit their practice's specific needs best. Several AI Scribes were reviewed and demonstrated and their generative AI notes compared. Clearly not all products were created equally!*

★ *The session resulted in a clearer understanding of current preventive care coverage and existing gaps, along with practical action items and workflow improvements for each topic area. It also produced a shared summary of strategies that can be implemented across clinics and helped strengthen collaboration among participating physicians.*

These collaborations really lead to change management in a positive way for our clinics as well as enhanced patient care.



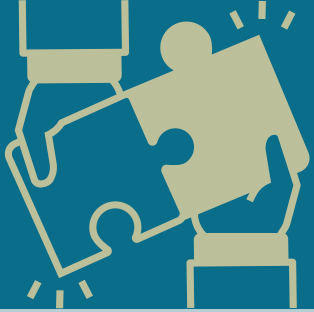
MORE EVENT HIGHLIGHTS

- ★ *Due to new guidelines for Prevnar 20 and Gardasil 9, we discussed how to set up EMR search to capture those that are eligible and have not had the gov-funded vaccines yet.*
- ★ *We learned what the other clinic is planning for their billing model transition, and how they are viewing the challenges as a business, and learned something about how other family medicine clinics structure their business.*
- ★ *Discussed some challenging patient cases and how we would approach these patients.*
- ★ *In particular we discussed the use of AI in helping generate patient notes and referrals to decrease paperwork, increase efficiency and overall physician wellbeing. We discussed various AI tools available and came up with a plan to all use a particular version and share our experiences at another meeting.*

I think it is very good to let physicians decide what can work best for them.

The vast majority of the feedback we received about this program were requests that this program be continued or expanded.





OUTCOMES

We asked Physician Organizers to share which Primary Care Network (PCN) or Patient Medical Home (PMH) outcomes their events achieved:

Enhanced patient care	92%	Improved continuity of care	37%
Improved physician/staff experience and/or wellness	71%	Improved coordination of care	42%
Improved clinic operations or workflow	71%	Enhanced patient experience & culturally safe care	29%
Enhanced team-based care	42%	Improved patient access	29%

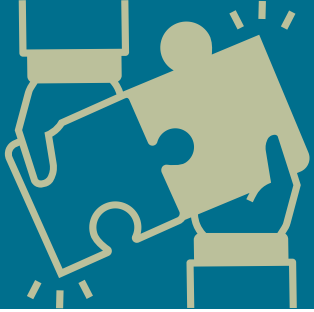
84% of Physician Organizers said that their event would not have happened without the support of this program.

It is very challenging to find and make time to meet for our own wellness and so this is often ignored. This support allowed us to be very intentional to make time to meet.

The programme offered a prompt to do something that has been on my mind for a while. Being able to offer compensated time is a real incentive to encourage participation.

The Peer Engagement Program provided meaningful human connection amid the fast pace of virtual interactions and ongoing technological innovation. Physicians spend a great deal of time supporting their patients. The Peer Engagement meeting gave us dedicated time to support one another, which I really appreciate.





GOING FORWARD

Back by popular demand – the Peer Physician Engagement Program is returning sooner than ever!

We heard from many Physician Organizers that they wanted to continue the conversation, so we will be increasing the overall program duration.



Find the latest information on this program [↗](#)

