



Pathways

Clinician Pathways - [Pathwaysbc.ca](https://www.pathwaysbc.ca)

www.PathwaysBC.ca



Public Directories



Medical Care Directory

Information about doctors and medical clinics in BC.

[Go to Medical Care Directory](#)



Community Service Directory

Publicly available services and programs, in participating communities.

[Go to Community Services](#)

Clinician Login

[Log in to Pathways](#)

[Forgot your password?](#)

[I have an Access Key](#) · [Request access](#)

Select Request access



Pathways

What is Clinician Pathways?

Pathways is an online resource created by family doctors and their teams to provide information about specialists and referrals as well as Community Services, PCN Supports and more!

Pathways is a registered non-profit.

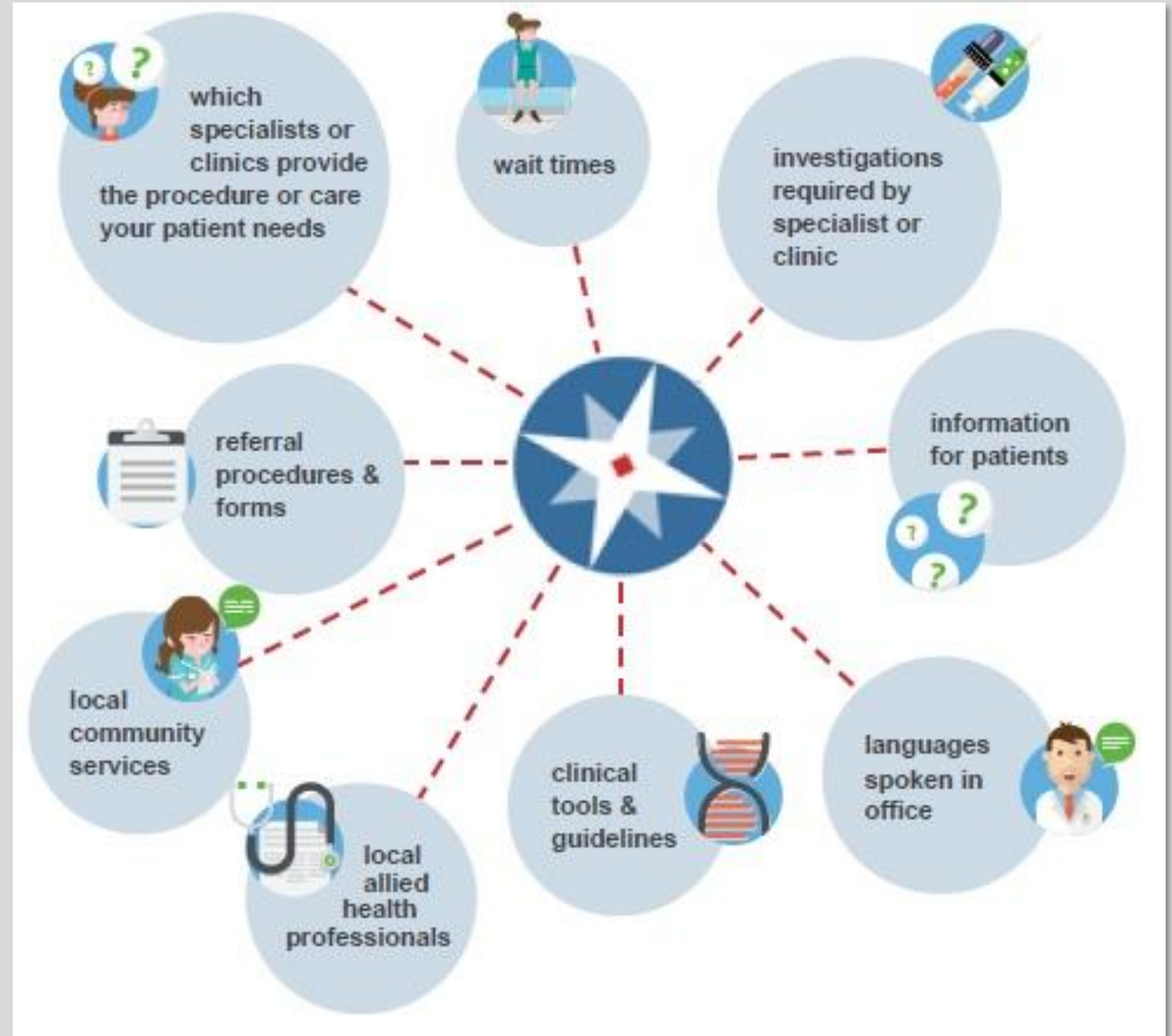
Pathways is funded as part of the Physician Master Agreement.

The funding sits in Family Practice Services Committee (FPSC/GPSC) budget.

Pathways is a success story of the community-driven innovation enabled by BC's unique Joint Collaborative Committees. National, International interest.

Why it matters to MOAs?

- Helps reduce referral delays and rejected referrals
- Improves workflow organization
- Supports physician and patient coordination





Pathways Evaluation

FPSC completed independent evaluation of Pathways

97%

report that Pathways has improved the referral process

IMPROVED
PATIENT CARE

Shorter Wait Times

Pre 2.9 → Post 3.8

Faster Appointment Confirmations

2.9 → 3.7

Better SP / Patient Matches

3.3 → 4.2

More Efficient Referral Process

3.5 → 4.2

Improved GP / SP Relationships

3.7 → 4.0

Increased Office Efficiency

3.8 → 4.3

INCREASED
EFFICIENCY

Very
Poor

Poor

Fair

Good

Very
Good



Pathways Evaluation

Pathways reduced workplace stress

Pathways may be one of the only Health Information Technology (HIT) platforms that has been demonstrated to reduce workplace stress and increase efficiency

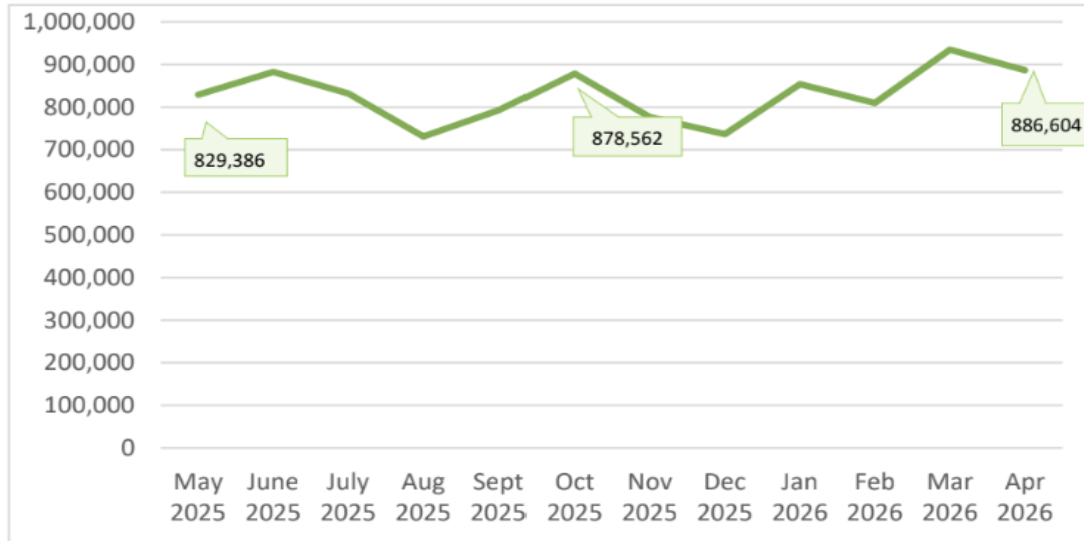
Evaluation results:

58% overall reported a decrease in workplace stress as a result of using Pathways.



Pathways by the Numbers

Total Page views last 12 months **9,944,027**



Close to 100% of Family Practice offices in BC use the Pathways directory regularly

98% of Community Based Specialists in BC are listed in the directory



234,267

User Sessions

8,337

Active User Keys*



1,609

of Clinics



8,075

of Specialist



2,595

of Forms



4,427

of Clinic Tools, Patient Info & Pearls



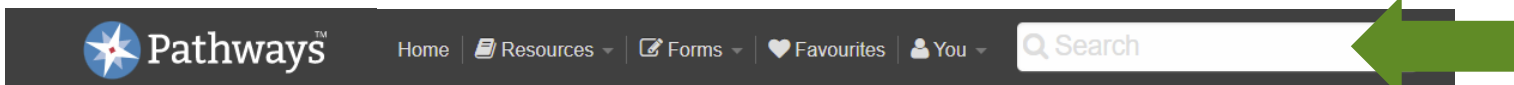
Pathways: a Curated Gateway to the Internet

In addition to being directory of Specialists, Clinics and Services, Pathways is a **curated gateway** to internet sites & tools.

There are many useful websites but it can be overwhelming to remember them all & navigate to what you need.

- Bugs and Drugs
- GPAC
- Healthlink
- BCCDC
- Choosing Wisely
- PAD
- BC Cancer
- SOGC
- BCCSU

Pathways helps you land on the page you need, from the most useful and trusted websites, when you use the Pathways search.



Pathways MOA Demo



- Homepage overview
- 2 main ways to search
- Specialty index pages and all filters:
 - Highlight finding Specialists & Favorites
 - Let's find a specialist together
- Emailing patient info and bundles
- Advice/Message feature – Hereditary Cancer
- Training videos section
- Submitting feedback for incorrect/missing information
- Care Pathways e.g early preg and chronic pain