



## VirtualCare

Information for Vancouver Division of Family practice



# VirtualCare Key Capabilities

VirtualCare enables real time virtual visits between care providers and patients via video, text, or audio. The platform is designed to support a variety of clinical workflows to enhance decision support, quality and efficiency of care.



## Triage & Booking

Streamline & customize appointment triage and booking for all registered patients



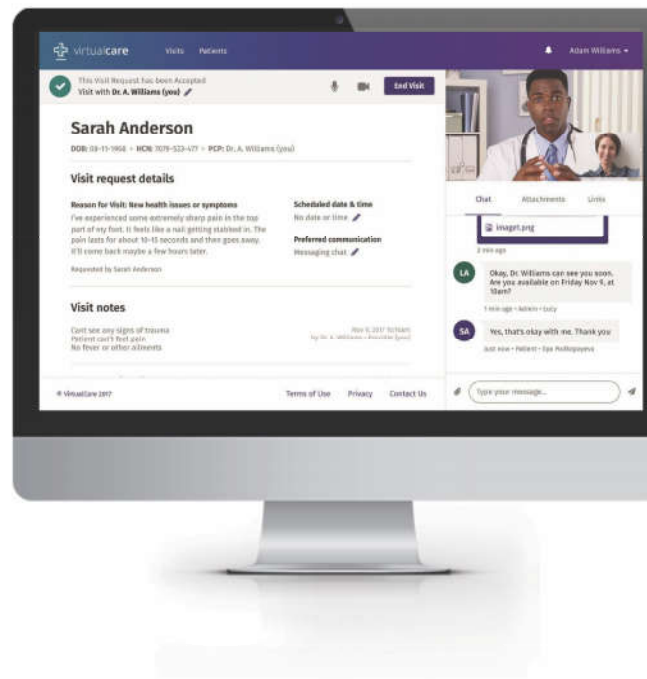
## Visit Notes

Document private or shareable notes for clinical collaboration or for patients to review after a visit



## Patient Management

Register patients, including dependents, and manage a patient list for your virtual clinic



## Communication

Switch between flexible video, audio, and chat communication channels within a virtual visit



## Clinical Resources

Share clinical forms, educational materials, links or other resources with patients



## Web and Mobile App

Available on the device of your choice. iOS and Android native apps available



# VirtualCare is a Trusted Solution

Achievements in the market

VirtualCare enables asynchronous and real-time virtual visits between healthcare providers and patients via video, audio or chat



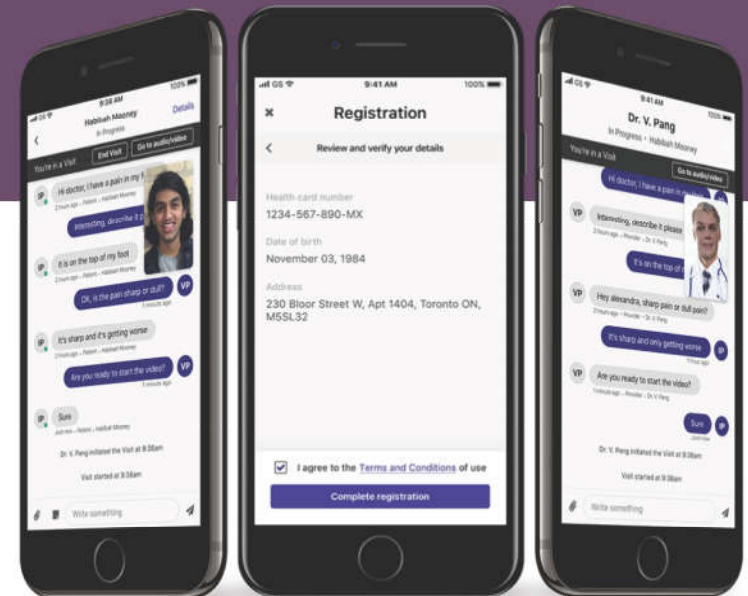
Secure, cloud-based application fully compliant with PHIPA, PIPEDA, HIPAA, AND THE HITECH Act.



Winner of the Canadian Health Informatics Award for Patient Care Innovation (2019).



Vendor on Record with Ontario Telemedicine Network for eVisits Primary Care Program.



# Benefits of Using VirtualCare

Patients and providers are highly satisfied with their experience using VirtualCare



# Market Penetration of VirtualCare



**4**  
System Partners

Think Research has rolled out VirtualCare with OTN, Boehringer Ingelheim, Ontario Psychological Association, and the Provincial Health Services Authority in BC

**670**  
Providers Live

The number of clinicians that have joined the VirtualCare network representing a wide variety of clinical settings - from primary care, psychology to acute care - is growing by the day.

**14k+**  
Registered Users

After only two years since the launch of VirtualCare, there are already over 14,000 patients registered, creating over 28,000 virtual visits.

Provincial Health Services Authority  
Province-wide solutions.  
Better health.

ONTARIO PSYCHOLOGICAL ASSOCIATION



# For More Information

Please feel free to get in touch for any more information.



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