

Vancouver Division of Family Practice

Our Overarching Work on System Change

The Vancouver Division, as the voice of family physicians, is working in partnership with the Ministry, local Health Authority, community partners, primary care providers and patients to ensure the successful development of Patient Medical Homes and Primary Care Networks.

“Family Doctors must work together to create the change we want to see in our system. Your Division is your voice. Your Board of Directors is elected by you, the members. The work of the Division is done by you, its members. Join us in this exciting time and let’s make a difference.”

– Dr. Fiona Duncan, Clinical Lead for Patient Medical Home/ Primary Care Networks, Vancouver Division & Vancouver Family Physician



2016-2017

RESEARCH & ENGAGEMENT

(Dec 2016 – Summer 2017)

- Engaged 475+ physicians
- Involved 2,600 patients
- Collected/analyzed data
- Explored PMHs provincially, nationally and internationally



2017

STRATEGIC PLANNING

(Spring/Summer 2017)

- Prioritized PMH and PCN outcomes & attributes
- Discussed learnings with community partners

IDEATION

(Fall 2017)

- Called out to physicians for PMH project proposals
- Received 26 proposals
- Engaged over 80 physicians
- Developed score card to evaluate proposals



2018

CALL TO ACTION

(January 2018)

- Referendum vote put forth to family physicians
- More than half of eligible members voted, with over 95% voting yes
- Family physicians committed to being the driving force behind primary care change

COLLABORATION

(Spring – Fall 2018)

- CSC partners to develop and design primary care system change in Vancouver
- CSC submitted EOI to GPSC for funding
- Proposal accepted and funding given to CSC to develop a primary care Service Plan
- Through collaborative work with CSC, submitted Vancouver PCN Service Plan to Ministry
- Working with partners to adjust Service Plan based on discussions with the Ministry

FACILITATION

(Spring – Fall 2018)

- Division hired staff to provide ground-level physician support around PMH readiness and network development
- GP Leads selected to help PMH network development in their communities

DESIGN & IMPLEMENTATION

(2018 – 2022)

- Enabling network formation
- Setting governance structure

Patient Medical Homes & Primary Care Networks

REFERENDUM

As a physician-led organization, Vancouver Division asked our members: “Should family physicians be the driving force behind designing the future of primary care in Vancouver?” More than half of our eligible members voted, and of those, over 95% said YES.

THE DIVISION IS A LEADING PARTNER OF THE COLLABORATIVE SERVICES COMMITTEE



Working alongside community partners:



SERVICE PLAN DEVELOPMENT

On October 31st the Division, through the collaborative work of the CSC, submitted the first Service Plan for Vancouver’s primary care system with an initial focus on the City Centre, Broadway Corridor, Oakridge and First Nations PCN, along with a scalable roll-out through the City of Vancouver. We have begun discussions with the Ministry on the continued development of PMHs and future PCNs in Vancouver. The Service Plan aims to attach patients to PMH networks and address gaps in care in each community. The implementation will be fluid and will inform expansion in future years.

SHARING SUCCESS

Ground-level network engagement

Three clinics, with 14 physicians on a common EMR, created a network to support their diabetes patients. Integration of a Diabetic Navigator who provides education and management resources through available fee codes helps facilitate the team-based, coordinated approach to improve quality of care and achieve better health outcomes.