

COVID-19 TIMELINE

MARCH ► SEPTEMBER

The disease caused by the new coronavirus, COVID-19, was first identified in late 2019, with the first presumptive case in B.C. in January 2020. WHO declared a global pandemic on March 11, 2020.

COVID-19 CASES



March

- 5 First care home case. **> 20**
- 16 Strict physical distancing enforced – 2 metres and 6 ft. **> 100**
- 17 Public health emergency declared – schools close. **> 180**
- 18 Provincial state of emergency begins – Canada-U.S. border closed. **> 225**
- 31 B.C. surpasses 1,000 cases of COVID-19, over half of patients recovered. **> 1,000**

April

- 13 Lowest daily increase in cases since March 6. **> 1,200**
- 17 Data suggests 'we have flattened that curve,' Dr. Henry says. **> 1,500**

May

- 6 B.C. announces plans to reopen. **> 2,250**
- 19 **Phase 2 begins:** Non-essential businesses reopen. Transition to in-person practice with safety plan.

June

- 2 207 active cases across B.C. marks the lowest number since March 17. **> 2,600**
- 24 **Phase 3 begins.**

July

- 1 Public is reminded to help stop the spread of COVID-19 through the Summer as mandatory isolation is extended.

August

- 17 743 active cases, the highest number since the pandemic began. Young people account for the majority of cases. **> 4,500**
- 21 824 active cases, new record. Stronger enforcement begins with fines for large gatherings.

September

- 9 B.C. announces \$1.6 billion investment in response to COVID-19.
- 10 Students return to school. 139 cases in one day, record-high. **> 6,800**

March 21

Dr. Jay Slater,
Board Chair
Thank you to
Members

Many thanks to our FP colleagues who, despite uncertainty and potential risk, continue to "show up" and care for your patients, your colleagues and your community everyday. Your commitment will carry us through these challenging times.

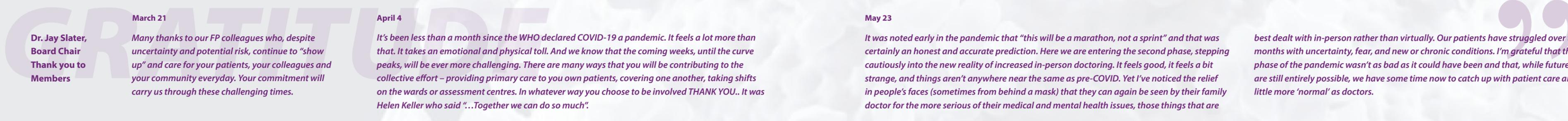
April 4

It's been less than a month since the WHO declared COVID-19 a pandemic. It feels a lot more than that. It takes an emotional and physical toll. And we know that the coming weeks, until the curve peaks, will be ever more challenging. There are many ways that you will be contributing to the collective effort – providing primary care to you own patients, covering one another, taking shifts on the wards or assessment centres. In whatever way you choose to be involved THANK YOU.. It was Helen Keller who said "...Together we can do so much".

May 23

It was noted early in the pandemic that "this will be a marathon, not a sprint" and that was certainly an honest and accurate prediction. Here we are entering the second phase, stepping cautiously into the new reality of increased in-person doctoring. It feels good, it feels a bit strange, and things aren't anywhere near the same as pre-COVID. Yet I've noticed the relief in people's faces (sometimes from behind a mask) that they can again be seen by their family doctor for the more serious of their medical and mental health issues, those things that are

best dealt with in-person rather than virtually. Our patients have struggled over these months with uncertainty, fear, and new or chronic conditions. I'm grateful that the first phase of the pandemic wasn't as bad as it could have been and that, while future surges are still entirely possible, we have some time now to catch up with patient care and feel a little more 'normal' as doctors.



COVID-19 presents an unprecedented time for our work. We shifted efforts to address members' needs, personal and professional. Our goal was, and remains to be, to keep members able to practice safely.

We continue our work to help members stay informed, adapt their practices and provide safe in-person care throughout the COVID-19 pandemic.

Governance



- Worked with HA on multiple **EOC tables** for a coordinated response.
- Collaborated with HA to **provide PPE** to clinics on an emergency basis.
- **Met daily** with Board and Staff Executive.

Communications



- Launched COVID-19 website: **4,860** pageviews, **19,000+** resources engaged.
- Circulated **89** issues of COVID-19 Briefing: **60,000+** newsletters read, **20,200** resources accessed.
- Re-introduced Fast Facts with a COVID-19 section in July: **1,300+** resources accessed.
[clinical updates](#) / [COVID-19 testing](#) / [quarantine guidelines](#) / [telehealth billing](#) / [virtual health how-to guides & webinars](#) / [re-opening practice guides](#) / [PPE guidance](#) / [clinic communication](#) / [patient resources](#)
- Curated COVID-19 maternity resources on PregnancyVancouver.com, **475+** resources accessed.

Attachment



- Matched **1,393** patients and their family members through PAI. Worked with **57** providers.
- Supported **6** retiring (or moving) physicians. Reallocated **100%** of panels: **4,023** in-Vancouver & **2,048** out-of-Vancouver patients.
- Placed **11** locums & **2** permanent FPs.
- Transitioned to **InputHealth** electronic attachment process.

Member Engagement



- Hosted **2** town halls, engaged **125+** members.
- Facilitated **12** webinars, engaged **150+** members.
- Supported **12** clinics to reopen, engaged **109** members.

Practice Resources



- Delivered **75,000+** pieces of PPE to **220** clinics.
- Transitioned **200+** physicians to virtual health.
- Created **12** clinic websites.
- Collaborated with FLC to provide updated **financial support programs**.
- Developed **17** clinical support documents.
[6 steps to developing your safety plan](#) / [patient education about COVID](#) / [clinic posters](#) / [manuals to use virtual health software](#)

Programming



- CBT Skills Group ran **20** groups (online and in-person), supported **297** patients.
- Developed physician wellness programming – **200+** resources accessed, **80+** physician wellness tips shared, implemented physician support **outreach**.

Long Term Care Initiative



- Implemented virtual care program: **13** tablets delivered, **32** LTC homes and **65** physicians set up on Doxy.me.
- Delivered **weekly updates** to the LTCI After-hours Care Program clinicians.
- Prepared COVID-19 **Data Report** for each care home.
- Hosted **2** LTC zoom meetings: **80+** participants engaged at each.
- Implemented and shared analysis of **LTC Recovery Planning Template**.
- Standardized **LTC Remote Prescriber's Orders** fillable PDF.
- Produced **PPE Guide** for Episodic Clinician Visits to LTC.

Physician Members Thank you to the Vancouver Division

I just wanted to thank everyone at the Division for doing such an amazing job on behalf of all of us. The way you have re-purposed and sprung into action is unprecedented.

My office received some personal protective equipment from the Division. We appreciate the care package and thank you for supporting the Family Physicians.

That is amazing news that Vancouver patients have been assigned to a new family doctor. Also, it is very reassuring that my Surrey/Fraser Valley patients have been provided with resources to help them connect with a new clinic/GP. You have been such a friendly, reassuring and resourceful aid during this time :)

I am totally impressed with the fantastic work you are doing for all Division members during this COVID-19 crisis from providing the vast array of resources on patient care, practice management, physician wellness, setting up town halls, giving in-person assistance where needed, and more. I look forward to the day in the near future when I can walk into the Division office again to personally say hi and thank all of you.

Just wanted to drop a line to thank you all for keeping FPs in Vancouver updated on the COVID-19 situation especially the very informative and helpful links on the Daily Update email! You're doing a great job of collating all the relevant information and visually presenting it in such an organized readable format! Much appreciated and hope that you keep well and safe!

GRATITUDE