



VANCOUVER PRIMARY CARE NETWORK (PCN) STEERING COMMITTEES

YEAR 1

2020/2021

In collaboration with Vancouver Coastal Health (VCH), The Vancouver Division of Family Practice (VDoFP) launched [6 Primary Care Network \(PCN\) Steering Committees](#) in October of 2020. The purpose of the committees is to ensure that the local community has a voice in shaping primary health care in their community.

MEETING DATES



MEMBERSHIP



Steering Committees Membership includes:

- Physician Representatives
- Nurse Practitioner Representatives
- VCH Operations Directors
- VDoFP Board Members
- Patient Partners

Steering Committees are supported and facilitated by Vancouver Division Community Network Managers

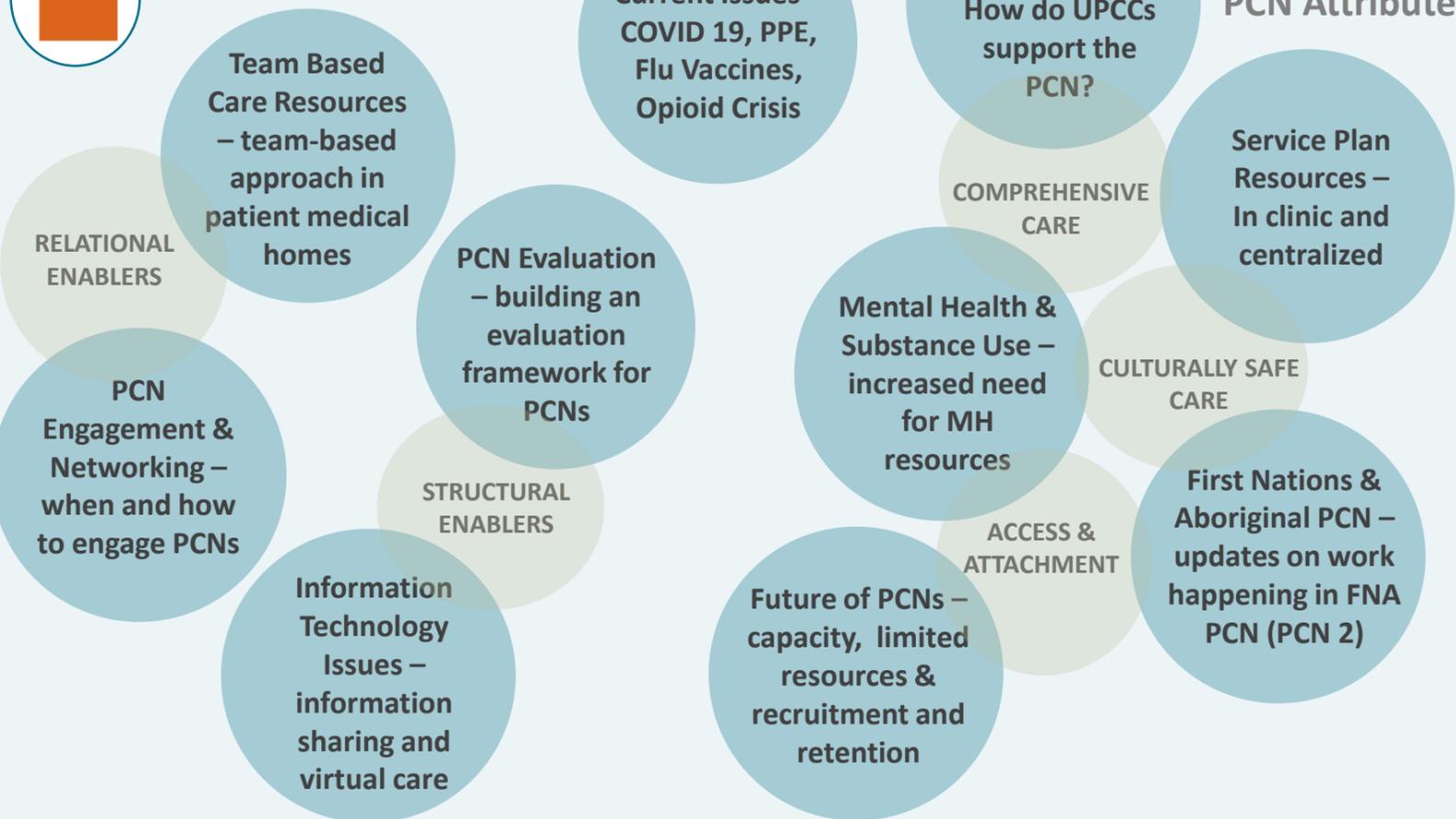
**not all committees had nurse practitioners and patient partners represented on their committees in year one*

OTHER PARTICIPANTS: VDoFP Leadership, VCH PCN Leadership, First Nations & Aboriginal Primary Care Network

KEY DISCUSSIONS



PMH Attributes



PCN Attributes



"I really enjoy the discussions and find it valuable to see who is having what viewpoints based on their role in the healthcare system. Very valuable insights shared."

-PCN Steering Committee Member



In year one, Steering Committees informed planning, supported decision making and identified gaps around key themes above. With the PCN Steering Committees' guidance, the PCNs:

- Increased focus of Mental Health resources for centralized allied health teams
- Designed tools and process to help integration of in-clinic resources such as nurses and nurse practitioners
- Built an evaluation framework for PCNs– what does success look like?
- Identified engagement and networking strategy and challenges – when and how to communicate and engage key stakeholders
- Implemented VDoFP Change Management Initiatives around awareness of and access to mental health resources (community and VCH), clinic optimization and tech enablement, EMR interoperability
- Better understood the impact of the pandemic on provider experience and wellness



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STEERING COMMITTEE OBJECTIVES

- To strive to meet the primary health care needs of Vancouver residents in a patient-centred, sustainable and timely way.
- To support primary care providers in achieving more satisfying and fulfilling professional lives.
- To steward a comprehensive and integrated system of team-based primary and community care across Vancouver through effective resource management.
- To design and maintain primary care services that meet the needs of individuals and improve population health across the City of Vancouver.
- To use data and evidence to inform planning and quality improvement activities at a professional, practice, community and system level.
- To oversee impact of enablers such as, but not limited to, Primary Care Network Allied Professionals and Urgent & Primary Care Clinics to ensure they are supporting the Networks to fulfil the above purposes.
- To utilize technological supports are employed to support effective delivery of care in the community.
- To support the mandate of the Ministry of Health as it relates to community and primary care services.

GUIDING PRINCIPLES OF A PCN

- Patients are at the centre of the healthcare system.
- Doctors are supported to provide quality patient care.
- Autonomy and self-determination of individual family doctors is respected.
- Access to opportunities is fair and equitable for all members.
- System changes are spreadable and scalable across our city.
- Physician and care team wellness and personal capacity is paramount.
- Changes are evidence based; built on previous investments and experience where appropriate; and incorporate an iterative process.
- There is a commitment to partnership and system co-design between the Division and the Health Authority.

“Well facilitated, organized, great topics to discuss”

-PCN Steering Committee Member

“It is interesting and hopeful to be in a team creating positive change”

-PCN Steering Committee Member

LESSONS LEARNED

- PCN Steering Committee member impact will increase as PCNs develop over time – longer terms needed on committees.
- Major themes need to be considered Vancouver wide. Need to plan for neighbourhood-specific topics that directly impact clinics and patients.
- Patient Partner participation needs to be supported with dedicated time and space for patient centred discussion and input.
- Planning 6 separate meetings is time and labour intensive and inhibits participation from important stakeholders in all meetings (can't attend 6 separate meetings). Plan one meeting date for all 6 committees and use breakouts for PCN specific discussion.



THANK YOU!

The Vancouver Divisions is very grateful to our Steering Committee members for dedicating their time and expertise over this past year. We look forward to continued collaboration with our committees as we further develop PCNs in Vancouver.

Contact
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if you'd like to find out more about Primary Care Networks in Vancouver